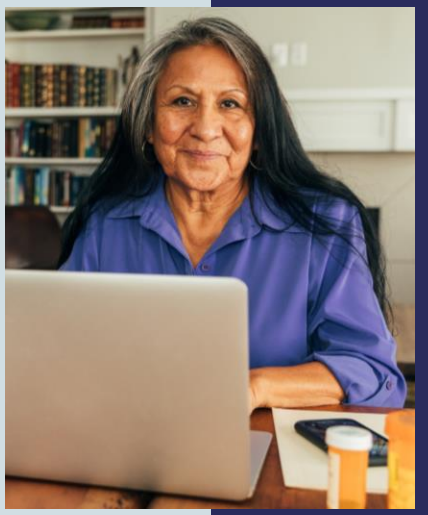
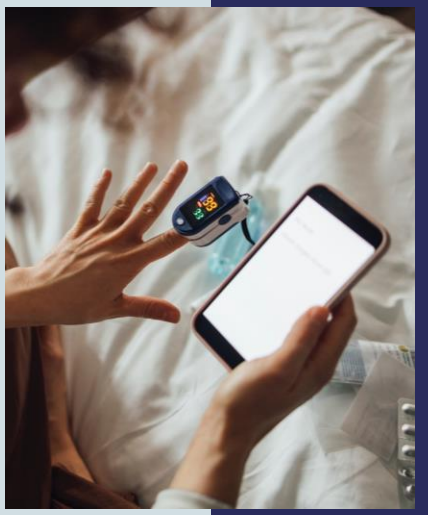
May 18, 2023

Health

Digital Equity Outcome Area Working Group





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Health Outcome Area Working Group

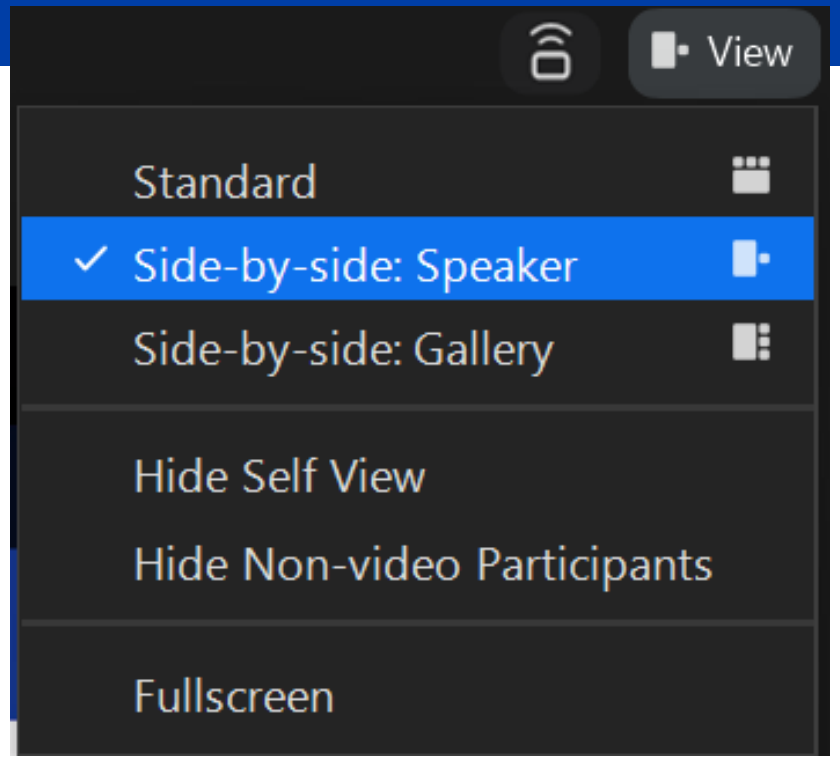
Housekeeping

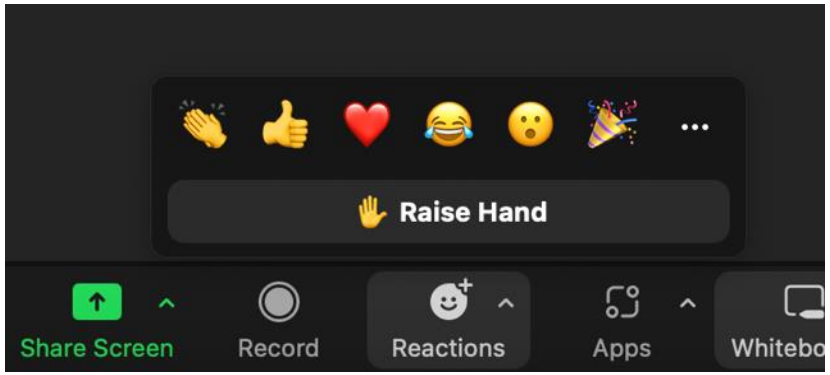
Select Side-by-Side: Speakers Mode for the best viewing experience.

Closed Captions English closed captions are available. Choose “CC closed caption” on your toolbar and select "show subtitle".

Chat We invite everyone to introduce themselves in the chat! Share your name, pronouns, organization/title, and where you are joining us from.

Reactions Raise Hand feature





AGENDA

- Welcome
- Key Takeaways from February and March OAWG Meeting
- Opening Panel Discussion
- Community Discussion
- How to Take Action
- Next Steps and Close

SDEP APPROACH

February Meeting: What We Learned

Takeaways from Discussion:

1. Defining Digital Equity: Accessibility to digital tools and services for all including underserved populations.

2. Health disparities exacerbated by lack of access to telehealth and virtual care.

3. Affordable Connectivity Program (ACP) and other subsidies can help improve access to digital health services.

SDEP APPROACH

March Meeting: What We Learned

Takeaways from Discussion:

1. Digital inequities exacerbate health disparities.
2. Focus must be on broadband access, access to technology, and education.
3. Every population has unique needs and challenges.
4. Stakeholders need to work together across sectors.
5. Role of digital navigators in healthcare settings is significant.

Elena Costa
Essentials for Childhood Initiative Program Coordinator
California Department of Public Health

Michael Freeman
Assistant Deputy Director
California Department of Health Care Services

Mark Diel
Chief Executive Officer
California Community Health Initiative

Astin Williams
LGBTQ Organizer
California LGBTQ Health and Human Service Network

Tina Tvedt Schaible
Executive Director
Redwoods Rural Health Center

Community Discussion

Community and Lived Experience Discussion

Prompts

Please share what you can about the ways in which digital equity programs are helping advance Health in your communities.

1. What actions are you or your organization taking to address digital equity barriers for covered populations?
2. Does your organization offer programs and services to address any of the following? If so, please share how the advance Health outcomes.
    - Broadband affordability or adoption
    - Digital literacy and skills training
    - Digital navigator program
    - Device access
3. What digital equity programs do you think are needed and are currently missing?

Outcome Area Working Group

Next Steps

1. Integrate input from regional workshops, Public Survey and DEEM tool
2. Conduct gap analysis
3. Develop recommendations for inclusion in the SDEP

Final OAWG Meeting:

JUNE 15, 10-11:30AM PT: Using the Public Survey and DEEM data to shape SDEP priorities.

Map your Work, Map your Impact

HOW TO TAKE ACTION

Digital Equity Ecosystem Mapping (DEEM) Tool

THE DEEM TOOL IS LIVE!

The Digital Equity Ecosystem Mapping (DEEM) tool tracks **Digital Equity** programs, plans, services, and resources throughout California. The mapping tool identifies:

- What programs are being offered, where they're being offered and to whom, and what is missing in each region.
- Barriers to achieving digital equity in every California county.

Scan the QR code using your mobile device or visit us at **bit.ly/DEEMSurvey**

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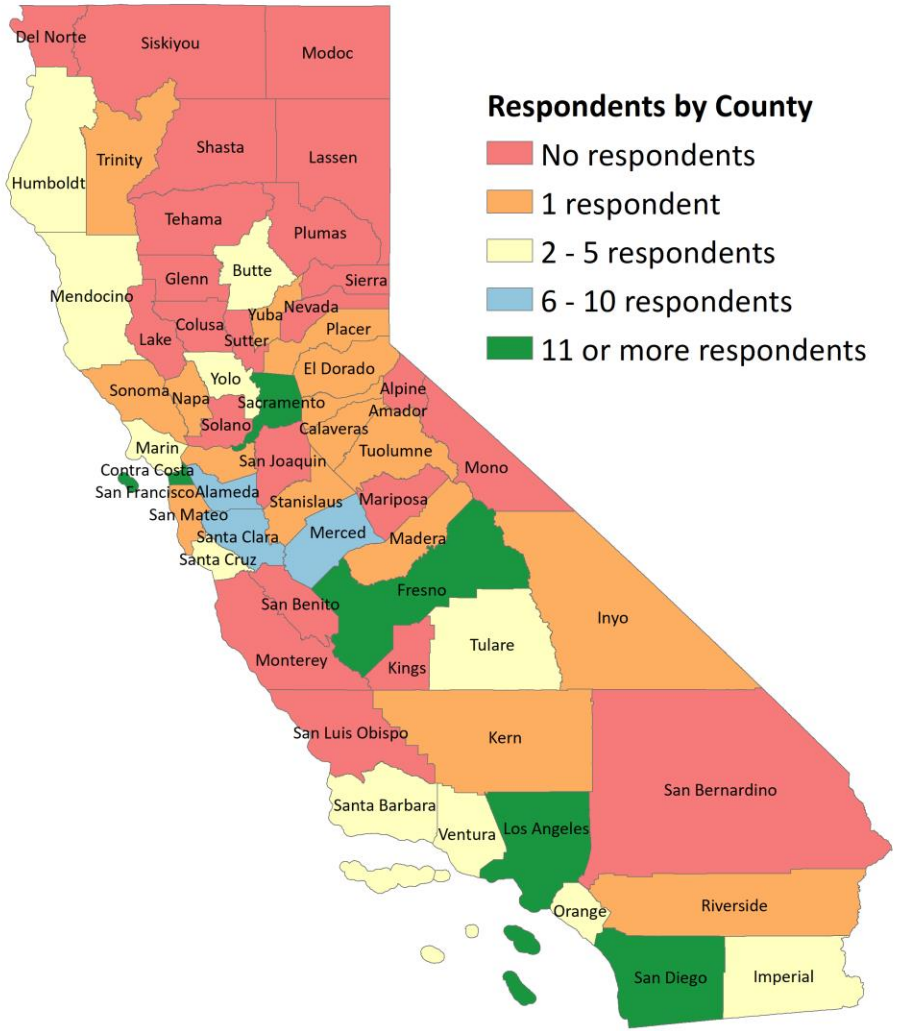
SCAN ME

DIGITAL EQUITY ECOSYSTEM MAPPING

	DEEM	DEEM ISP
Total Reach	471	60
Total Responses*	163	19
Completed Responses	94	14

*Total Responses include complete and incomplete responses



CALL TO ACTION

Digital Equity Ecosystem Mapping (DEEM) Tool

Complete the DEEM Tool; Share the DEEM Tool with your network

To create a plan that helps close the digital divide in California, we need **everyone's** help!

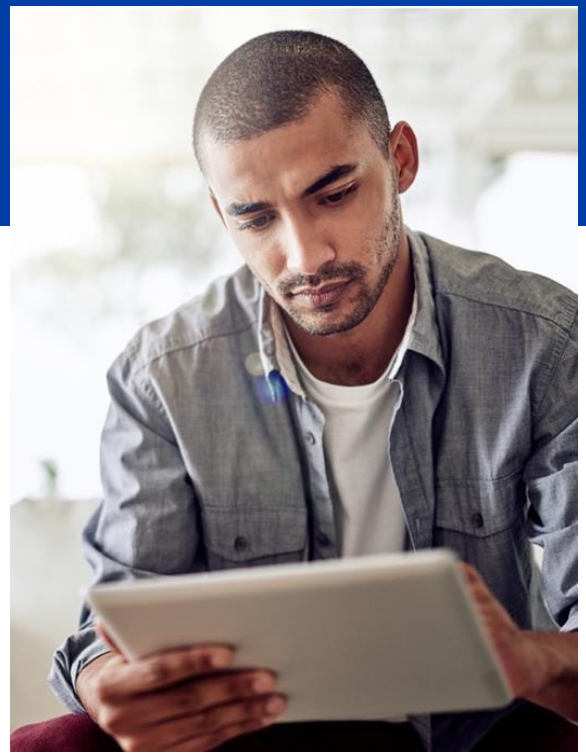
Help us spread the word by sharing the DEEM Tool with others who help your community get connected.

Access The DEEM Partner Toolkit: Bit.ly/DEEMToolkit

Bit.ly/DEEM-ES (Spanish Version)

Bit.ly/DEEM-ISP (DEEM for ISPs)

Digital Equity Online Survey



- **Mobile-friendly**
- **14 languages**
- **Built-in audio functionality** to accommodate communities with limited English and literacy proficiency

The survey captures information about internet access, internet affordability, and internet adoption for residents in California households.

Scan the QR code using your mobile device or visit us at **bit.ly/CADigitalEquitySurvey**

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Upcoming State Digital Equity Planning & BEAD Virtual Events

Statewide Digital Planning Group Meeting

- Wednesday, July 26, 2023
- Wednesday, October 25, 2023

Outcome Area Working Group Meetings

- June 6 – Tribal Collaboration
- June 13 – Education
- June 14 – Digital Literacy & Inclusion
- June 14 – Workforce and Economic Development
- June 15 – Health
- June 15 – Essential Services, Accessibility, and Civic Engagement

To RSVP, visit
bit.ly/CADigitalEquityPlanEvents

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Broadband for All, Digital Equity and BEAD Regional Planning Workshops

Upcoming Workshops

- Friday, May 19, Los Angeles
- Saturday, May 20, Long Beach
- Wednesday, May 24, Orange County
- Tuesday, May 30, Tuolumne
- Thursday, June 1, Santa Maria
- Friday, June 2, Seaside
- Thursday, June 8, Oakland

Scan the QR code using your mobile device or visit us at
bit.ly/CADigitalEquityPlanEvents

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SCAN ME

How to Take Action

Ways to Get Involved

Members of the public interested in helping inform the State Digital Equity Plan can also:

1. Complete the DEEM Tool
2. Complete and share the Digital Equity Public Survey with your friends and family and your networks
3. Participate in the next Outcome Area Working Group Meeting
4. Attend a planning workshop in your region

Contact Us

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California Department of Technology, Office of Broadband and Digital Literacy

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Thank You

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