

California Broadband Council

April 24, 2026



Broadband for All



WELCOME

Scott Adams

DEPUTY DIRECTOR

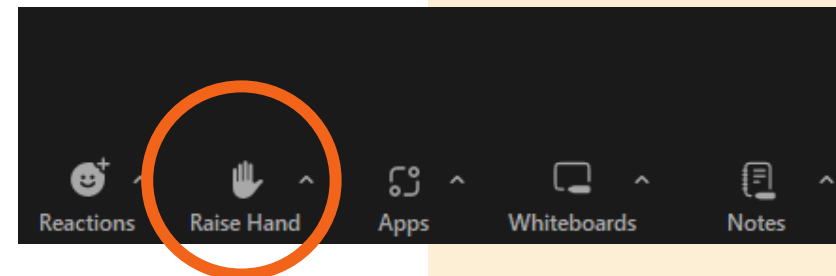
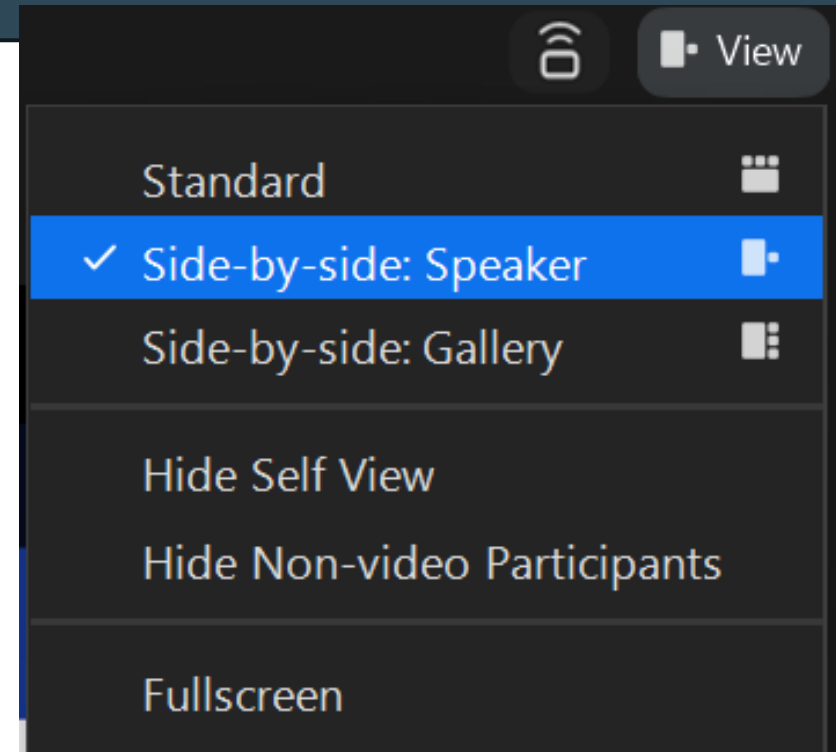
Office of Broadband and Digital Literacy
California Department of Technology

Housekeeping

Select Side-by-Side: Speaker Mode for the best viewing experience when slides are shared

Closed Captions English closed captions are available. Choose "CC closed caption" on your toolbar and select "show subtitle".

Reactions Raise Hand feature or *9 if you calling into Zoom by phone





Agenda

Welcome

Executive Report

Broadband for All Updates

Member Spotlight

Community Spotlight

Public Comment

Closing



EXECUTIVE REPORT

James Spencer

BROADBAND ADMINISTRATIVE MANAGER

Office of Broadband and Digital Literacy
California Department of Technology

Executive Report

- Broadband for All Action Plan
- State Digital Equity Plan
 - Stakeholder Engagement
 - Digital Equity Resource Finder
 - Request for Innovative Ideas



BROADBAND FOR ALL UPDATES

Broadband for All Action Plan

James Spencer

BROADBAND ADMINISTRATIVE MANAGER

Office of Broadband and Digital Literacy
California Department of Technology

BROADBAND FOR ALL UPDATES

Broadband for All Action Plan

2025

Completed:

19 out of 24
Action Items

In Progress:

5 Action Items

Revisions:

Action Item #2
Action Item #16

2026 Updates

Action Item #6:

Permitting

Action Item #12:

CA LifeLine Program

Action Item #14:

Contracting and
Procurement

Action Item #16:

Promote and track
enrollment in low-
cost offer

Action Item #18:

Digital Inclusion
Stakeholder Network

Action Item #21:

Broadband for All
Portal



BROADBAND FOR ALL UPDATES

Middle-Mile Broadband Initiative

Mark Monroe

DEPUTY DIRECTOR

Middle-Mile Broadband Initiative
California Department of Technology

MIDDLE-MILE BROADBAND INITIATIVE

First Network Light-up: Bishop Paiute Tribe

Activated 423 miles of the State's Middle-Mile Broadband Network (MMBN) along Hwy 395 – January 2026

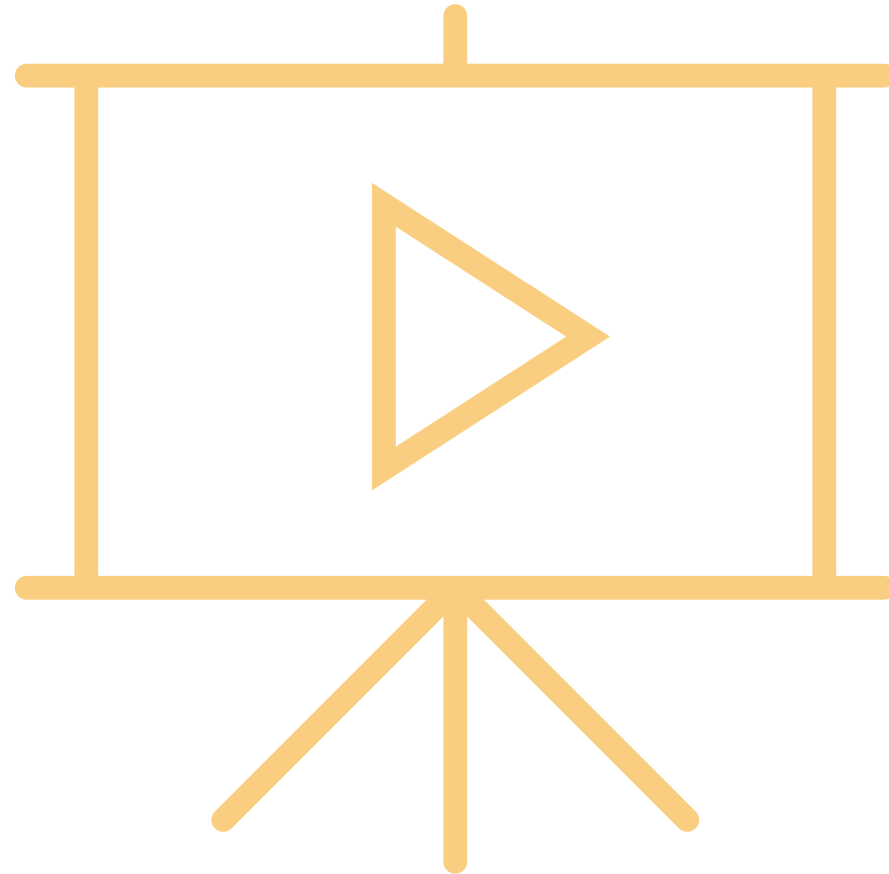
Finalized agreement with the Bishop Paiute Tribe for service – March 2026

Connected the first last-mile provider of the State's network – April 2026



MIDDLE-MILE BROADBAND INITIATIVE

Bishop Paiute Light-up Video



MIDDLE-MILE BROADBAND INITIATIVE

Project Update

First Community Served

Bishop Paiute
Tribe
(April 2, 2026)

Over 70%
of the network
Permitted
(670 additional miles
since January)

Almost 45%
of the network
constructed
(383 additional miles
since January)

Operations
Operator Selected
(Starts to serve in July)

Coordination with CPUC
Ongoing for FFA Awardees
(Up to 65 locations
planning to connect)

MIDDLE-MILE BROADBAND INITIATIVE

Installation Updates

FIBER (Total 8,137 Miles)

2,188 Pre-construction

5,526 Installation

- **2,177** In Construction
- **3,349** Construction Complete

423 Ready-to-Connect

HUTS (Total 139 Count)

111 Pre-construction

17 Installation

11 Ready-to-Connect

As of 4/13/26	Total Miles	Total Permitted	Total Constructed
Total Miles	8,137	5,949 73%	3,772 46%



Introducing the Operator



MMBI Network Operator

- A Proven Statewide Network Operator
- 20+ years operating carrier-class statewide fiber networks
- Long-term operator of Maryland's 3,300-mile middle-mile broadband network, networkMaryland™

MIDDLE-MILE BROADBAND INITIATIVE 2026 Operational Forecast

Operational Forecast at end of 2026

5,300 Miles completed construction

4,300 Miles Ready-to-Connect

Targeting last mile communities

Connecting tribes, rural, and FFA grant recipients as their projects are completed

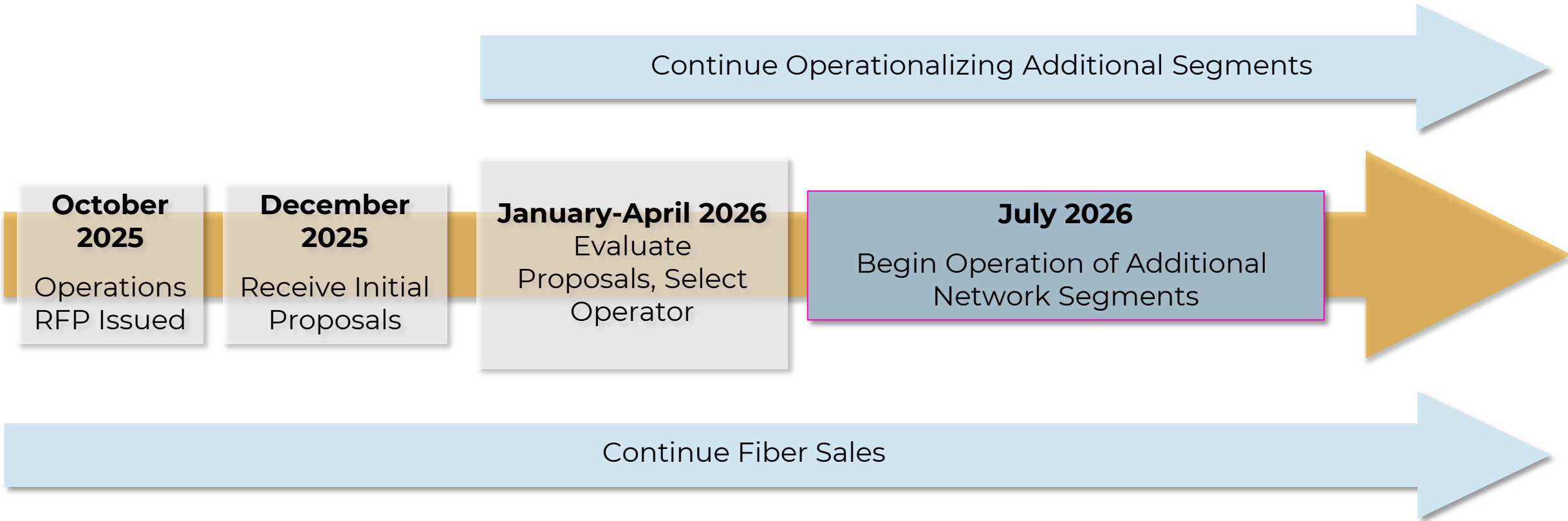
Ongoing work

Permitting
Fiber Installation
Hut completion



MIDDLE-MILE BROADBAND INITIATIVE

Operations Look Ahead



MIDDLE-MILE BROADBAND INITIATIVE

2026 MMBI Stakeholder Engagement Schedule

Virtual Meetings

10:00-11:00 a.m.

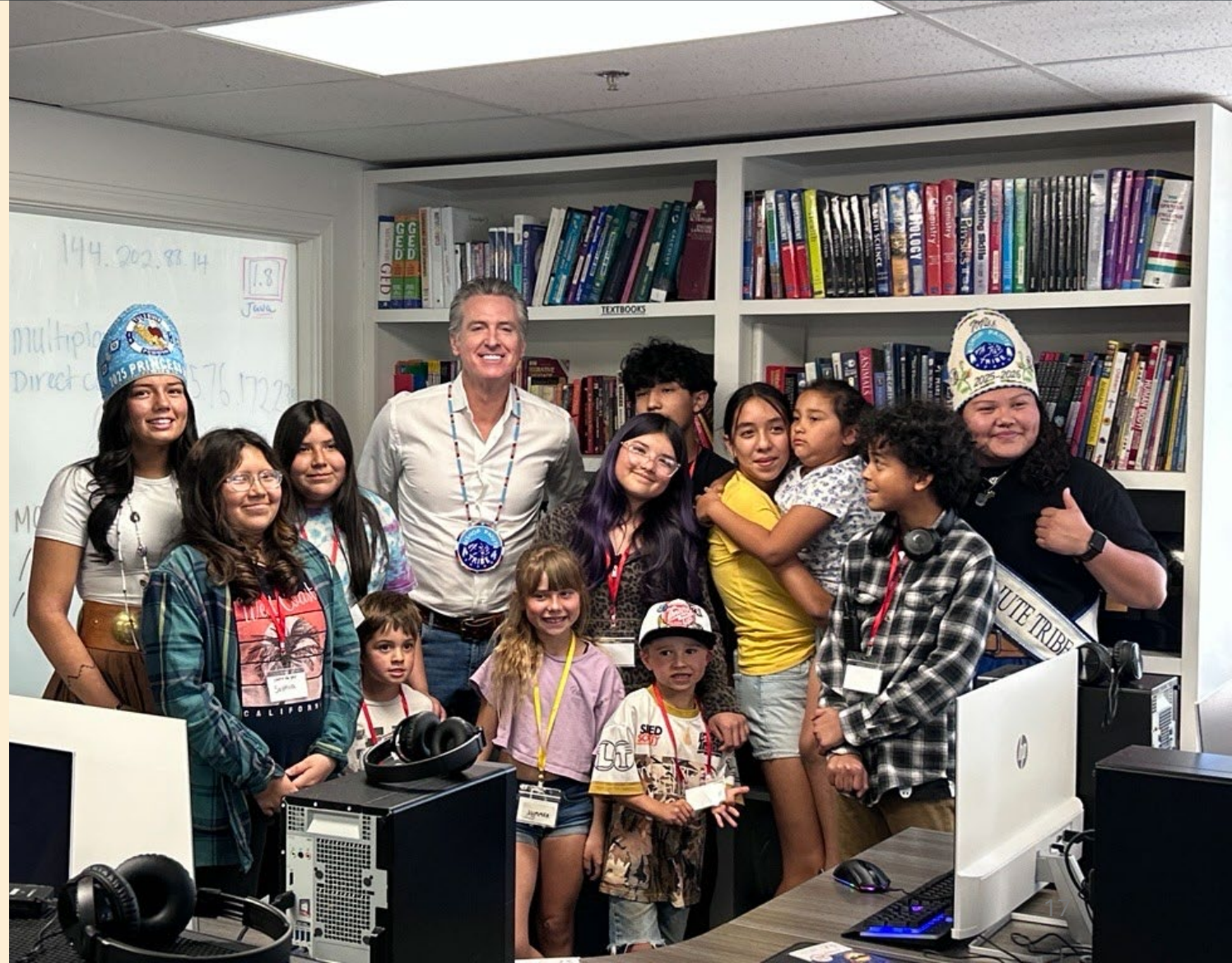
~~Friday, January 30~~

Friday, May 1

Friday, July 31

Friday, October 30

For a link, contact CDT at:
middlemile@state.ca.gov



BROADBAND FOR ALL UPDATES

Last Mile Program

Darcie Houck

COMMISSIONER

California Public Utilities Commission (CPUC)



CPUC LAST MILE SUMMARY

Broadband Programs & Investments Overview

	Broadband Equity Access and Deployment (BEAD)	California Advanced Services Fund (CASF)	Loan Loss Reserve Fund (LLR)	Last Mile Federal Funding Account (FFA)
Amount	~\$1.86 billion	\$136 million for 2025-26	\$50 million	~\$2 billion total thru Fiscal Year 27-28 ~\$550 million appropriations outstanding
Summary	Funds for planning, infrastructure and adoption starting in 2026	Funds broadband infrastructure and adoption in low-income housing, Tribal communities, and unserved areas	Provides collateral to local government, Tribes, and nonprofits to finance their own broadband Infrastructure	Funds for last-mile broadband infrastructure projects in every county
What's Next?	BEAD Final Proposal	Infrastructure, Line Extension, Tribal Tech Assistance, Adoption and Public Housing grant cycles	Awarded \$50 million	Statewide Fiber Deployment

Last Mile Federal Funding Account



106 Technical Assistance Grants 122 Projects Across California

- \$1.23 billion in grants awarded
- 58 counties with awarded grants
- 2.1 million Californians benefitting from investments
- 4,000 Community Anchor Institutions benefitting
- 7,500 fiber miles deploying
- 120 projects offer an affordable plan

Last Mile Grantee Spotlight



Chumash Fiber Network in Santa Barbara County
Federal Funding Account
Total Award: **\$4.7 million**

Completed thus far:

- **13 Miles** of tribally-owned resilient underground fiber
- Project size **6 square miles**

Project Outcomes:

- High-speed internet connections to about **~300 locations**
- Benefitting **~850 People** on their Tribal lands and surrounding parts of Santa Barbara County
- "develop it ourselves, but not alone"

Hyperlink: **California Connectivity Stories**

CPUC CASF UPDATE

Status of CASF Accounts

	Broadband Adoption	Broadband Infrastructure	Broadband Public Housing	Tribal and Regional Broadband Consortia	Line Extension	Tribal Technical Assistance
Status	<p>Digital Literacy: 138 applications for \$29.1M</p> <p>Call Centers: 7 applications for \$6.4M</p> <p>Broadband Access: 9 applications for \$2.3M</p>	<p>March 23 Letter: 41 applications for \$424M will be reviewed by July 31, 2026</p>	<p>17 applications for \$2.4M under review</p>	<p>8 applications under review, including applications for East Bay and SF Peninsula</p>	<p>No applications under review</p>	<p>No applications under review – 9 current grantees</p>
Upcoming Deadlines	<p>July 1, 2026 and biannually thereafter</p>	<p>March 23 Letter: Applications due October 1, 2026</p>	<p>July 1, 2026</p>	<p>N/A</p>	<p>None – Rolling applications</p>	<p>July 1, 2026 and quarterly thereafter</p>

CPUC CASF UPDATE

CASF Grants in Action

- In March 2026, CPUC participated in a site visit of the Nickerson Gardens public housing development in Watts, CA. The tour was organized by the Housing Authority of the City of Los Angeles (HACLA).
- Nickerson Gardens received funding from the CASF's Adoption Account and Broadband Public Housing Account.
- Community members, and advocates, including CETF, spoke to the importance of connectivity for their community, work force development, and the need to have broadband in place to access health care, education, job opportunities, and other critical services.



CASF Tribal Consortia

- D.25-11-003 authorized the creation of Tribal Broadband Consortia to assist Tribes applying for Commission programs related to broadband deployment.
- On April 22, the CPUC hosted the CASF Annual Workshop which included a Tribal Broadband Consortia panel.
- A Regional Workshop for Summer 2026 to evaluate Tribal support for potential Tribal Consortia applicants in the Central California Region is being planned with the Mechoopda Tribe as host.
- Tribes interested in hosting a Regional Workshop in Northern or Southern California should reach out to the CPUC Communications Division staff.



CPUC Affordability Update

Our Mission:

*We empower California through access to safe, clean, and **affordable** utility services and infrastructure.*

Consumer Programs

- Lifeline
- California Home Broadband Lifeline Pilot
- Public Housing Account
- Adoption Account

Infrastructure Availability

- California Teleconnect Fund
- CASF and Supporting Consortia
- Technical Assistance
- Federal Funding Account
- Broadband Equity, Access, and Deployment

CASF Annual Workshop

- The CPUC recently held the annual CASF Public Workshop to facilitate collaboration among regional consortia, stakeholders, local governments, facility-based broadband providers, and consumers regarding cost-effective strategies to reach unserved areas.
- Upcoming Workshop Report will provide opportunity to make suggestions for future improvements to the CASF Programs.
- Updates on:
 - Broadband Infrastructure Deployment
 - Broadband Public Housing Account
 - Adoption Account
 - Line Extension Program
- Panels on:
 - Tribal Broadband Consortia
 - Regional Broadband Consortia
 - Adoption Account
 - Line Extension Program

April 22, 2026

Recording Available at:
[California Advanced Services Fund \(CASF\) Public Workshops](#)





BROADBAND FOR ALL UPDATES

Adoption / Affordability

Robert Osborn

**DIRECTOR, BROADBAND CONSUMER PROGRAMS & CARRIER
OVERSIGHT, COMMUNICATIONS DIVISION**

California Public Utilities Commission (CPUC)

CA LifeLine Home Broadband Pilot Program

January 26, 2026 – Pilot Program Launch Date

- A three-year, voluntary, technology-neutral Home Broadband Pilot to provide affordable home broadband access to low-income Californians.

February 26, 2026 – Approved Resolution T-17903

- Establishes a registration process for local agencies.

Minimum Service Standards

- 100/20 Mbps with 1280 GB usage allowance

Two exceptions to meeting the minimum service standards.

- Areas where 100/20 Mbps is not feasible.
- Income-qualified, low-cost plans

Specific Support Amount

- \$20 for standalone broadband service.
- \$30 for broadband service bundled with a wireline or wireless voice service through the same provider.

CA LifeLine Home Broadband Pilot Program

Participating Service Providers: Advice Letters received: 16

Approved: 15

- Bright House Network
- Calaveras Telephone Co.
- Cal Ore Telephone Co.
- Charter Fiberlink
- Comcast Phone of California
- Ducor Telephone Company
- Foresthill Telephone Co.
- Kerman Telephone Co.
- Pinnacles Telephone Co.
- Ponderosa Telephone Co.
- Ranch WiFi
- Sierra Telephone Co.
- Siskiyou Telephone Co
- Time Warner Cable
- Volcano Telephone Co.

Pending: 1

- Cal.Net, Inc.

CA Lifeline Home Broadband Pilot Program

Completed Onboarding and Systems Interface Testing:

Six providers have submitted marketing materials, completed onboarding and systems interface testing, and started enrolling subscribers.

- **Bright House Network**
- Calaveras Telephone Co.
- Cal.Net, Inc.
- Cal Ore Telephone Co.
- **Charter Fiberlink**
- **Comcast Phone of California**
- Ducor Telephone Company
- **Foresthill Telephone Co.**
- **Kerman Telephone Co.**
- Pinnacles Telephone Co.
- Ponderosa Telephone Co.
- Ranch WiFi
- Sierra Telephone Co.
- Siskiyou Telephone Co
- **Time Warner Cable**
- Volcano Telephone Co.

CA LifeLine Home Broadband Pilot Program

March 2026 -

- Four providers submitted marketing materials, completed onboarding and systems interface testing, and begun enrolling subscribers.
 - Bright House Network
 - Charter Fiberlink

Mid-April 2026 –

- Scheduled to deploy and begun enrolling subscribers
 - Foresthill Telephone Co.
 - Kerman Telephone Co.

Provider Search

- The search for California LifeLine Service Providers is available and includes approved home broadband service providers and plans. <https://www.californialifeline.com/en>

ADOPTION / AFFORDABILITY

CA LifeLine Home Broadband Pilot Program

<https://www.californialifeline.com/en>

The screenshot shows the website's navigation bar with a dark blue background. On the right side, there are links for "My Account", "Contact Us", and a "Translate ENGLISH" button. Below this, the main navigation menu includes "California LIFELINE program" (with a logo of three overlapping circles), "Apply or Renew Online", "Program Guidelines", "Provider Search" (highlighted with a red box and a red arrow pointing down from above), "Check Your Status", "Foster Youth Program", and "Help".

Below the navigation bar is a large banner image of a family (a man, a woman, and a child) smiling. Overlaid on the left side of the banner is a dark orange box with the text "Apply or Renew Online" and "Applying or renewing online is fast and easy", along with a green "Learn more" button. In the bottom left corner of the banner, there is a "Need Help?" button with a question mark icon. On the right side of the banner, there is a vertical blue "Feedback" button and a circular chat icon.

CA LifeLine Home Broadband Pilot Program

Start Over

Broadband Results for: 95814

Name	Download / Upload	Price ↓↑	Compare
COMCAST PHONE OF CA, LLC Internet Essentials Broadband	↓ 75 Mbps ↑ 10 Mbps	\$0.00/per month	Compare
COMCAST PHONE OF CA, LLC Internet Essentials Plus Broadband	↓ 100 Mbps ↑ 20 Mbps	\$9.95/per month	Compare
COMCAST PHONE OF CA, LLC Broadband 300 Mbps Broadband	↓ 300 Mbps ↑ 35 Mbps	\$30.00/per month	Compare
 COMCAST PHONE OF CA, LLC Internet Essentials Xfinity Mobile Unltd \$40	↓ 75 Mbps ↑ 10 Mbps	\$30.00/per month	Comp

Feedback

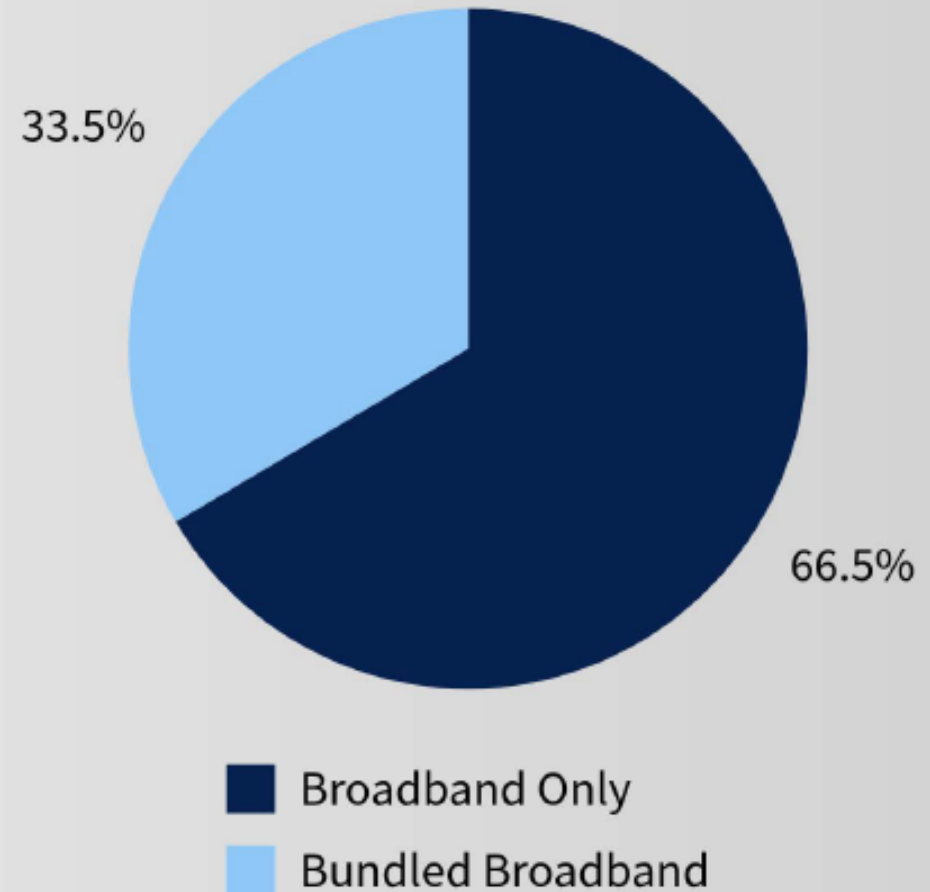
Need Help?

CA LifeLine Home Broadband Pilot Program

As of March 30, 2026

Enrollment Applications Approved - By Service Tier

Service Type	Total Approved
Broadband Only	4,247
Bundled Broadband	2,139
Grand Total	6,386

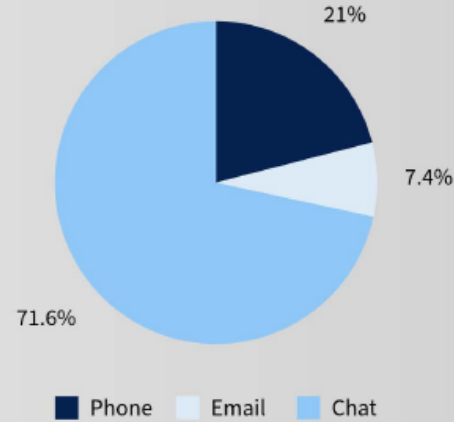


CA LifeLine Home Broadband Pilot Program

As of March 30, 2026

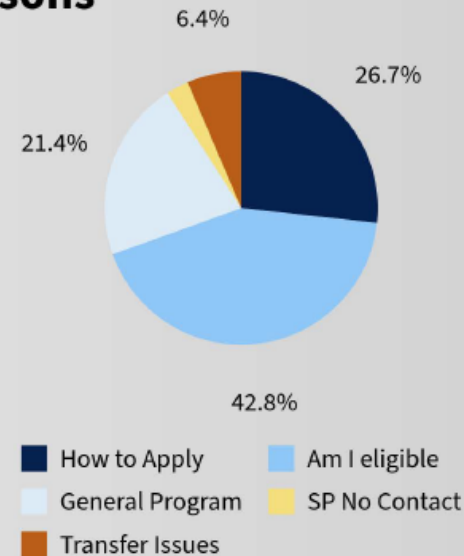
Total Contact Received by Type

Contact Type	Total
Email	31
Chat	300
Phone	88



Top 5 Contact Reasons

Contact Type	Total
How to Apply	61
Am I Eligible	41
General Program Info	33
Transfer Issue	18
SP No Contact	17





BROADBAND FOR ALL UPDATES STATE DIGITAL EQUITY PLAN

Anh Nguyen

ENGAGEMENT & OPERATIONS MANAGER

Office of Broadband and Digital Literacy
California Department of Technology

STATE DIGITAL EQUITY PLAN

Stakeholder Engagement

Digital Equity Community of Practice aims to foster alignment, coordination, and collaboration within the statewide digital equity ecosystem.

Month	Topics	Guest Speakers / Subject Matter Experts	Reg.	Attendees
March	Digital ID DROP	Anirban Sen, CDT Marissa Rosemblat, CalPrivacy	248	132
February	Large Device Ownership Merger Agreement	Dr. Amy Gonzales, UC Santa Barbara Sunne McPeak, CETF	272	137
January	CPUC LifeLine Pilot Digital Inclusion Programs	Loi Nguyen, CPUC Library Panel w/ Fresno, Solano, & LA Counties	278	126

What People are Saying:

“I think you guys are doing a great job.”

“Continue bringing in Subject Matter Experts”

“Thanks for putting these on.”

“I was very interested in the large device ownership topic last month.”

“More of these!”

“Thank you for hosting these meetings and for all of the hard work that the California Department of Technology has been doing!”

Upcoming Community of Practice Meetings

***Monthly on Thursdays | 10:30 AM - 12:00 PM**

- **Thursday, April 30**
- Thursday, May 28
- Thursday, June 25
- Thursday, July 30
- Thursday, August 27
- Thursday, September 24
- Thursday, October 29
- Thursday, November 19
- Thursday, December 17



*Scan QR Code
to Register*

*Subject to Change

Digital Equity Resource Finder

Goal: Enhance the Digital Equity Resource Finder with accurate & up-to-date resources

Process: Survey launched November 2025

Response: 234 organizations; 873 resource locations (as of 4/17)

Engagement: Stakeholder briefings, user-testing, bulk data uploads

Result: Expanded DERF to include new and updated resources

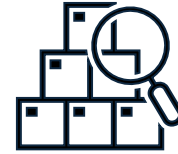
DE Resource Finder: New Features



Mapping function



User friendly icons



Option to change number of cards shown per page



Fuzzy logic to keyword search



A-Z or Proximity Search



Option to Update Resource



Added in-person vs virtual search filter

*Available in over 100 languages

STATE DIGITAL EQUITY PLAN

Digital Equity Resource Finder

I am... ?
 A Resident An Organization

Location ?
Alameda County × ▾

Service type ?
All services ▾

Service delivery ?
In-Person ▾

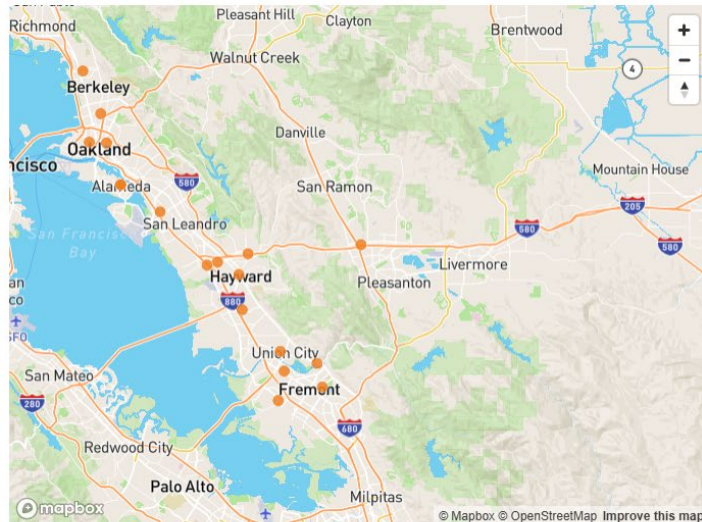
Open Search ?
Search 🔍

View ?
📍 Map view 📄 Table view

Showing 19 results serving **Alameda County** available **in-person**

Sort results by ?

A-Z ▾



Alameda County Library - Albany Library

📍 [1247 Marin Ave, Albany, CA, 94706](#)

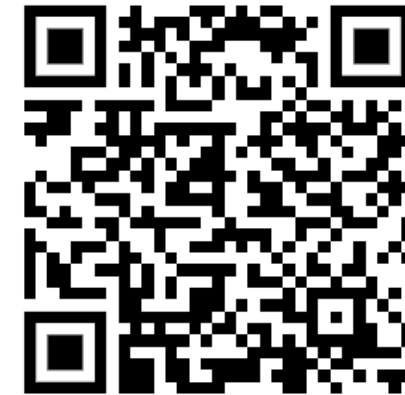
🔗 <https://aclibrary.org>

[Learn more](#)

[Zoom to this resource](#)

Alameda County Library - Castro Valley Library

📍 [2600 Norbridge Ave, Castro](#)



Request for Innovative Ideas (RFI²)



Promote/Track Low-Cost Offers/Subsidies/Streamline Enrollment



Digital Literacy Skills & Training Platform



Digital Navigation Training & Services



Devices & Statewide Device Ecosystem



Annual DE Survey



Online Educational & Workforce Development Resources



Collective Funding Action



**MEMBER SPOTLIGHT:
VERIZON/FRONTIER MERGER
PUBLIC BENEFIT AGREEMENT**

Sunne Wright McPeak

PRESIDENT and CEO

California Emerging Technology Fund (CETF)

Overview – Framework for Public Benefits MOUs

CETF Negotiated 4 Public-Benefits MOUs in Decade

“Appropriate, Fair and Comparable” Doctrine

- ❑ Deployment: HHs; Anchor Institutions; RBC Consultations
- ❑ Affordability: Affordable Offers for >5 Years
- ❑ Adoption: Digital Inclusion Investments



Overview – Framework for Public Benefits MOUs

CETF-Cal Advocates-CWA Verizon Public Benefits MOUs

- ❑ Deployment: Fiber to 75,000 HHs; 250 Towers; 600 Jobs
- ❑ Affordability: Verizon Forward, LifeLine for 10 Years
- ❑ Adoption: \$40M Digital Inclusion + \$1M Small Business
 - Get 100,000 Low-Income HHs Online and Digitally Proficient
 - Help Small Businesses access \$500M in Verizon Programs for Small Businesses (qualify for \$150M more – Total \$650M)
 - Strive through Inclusion-Diversity-Equity (IDE) to achieve workforce and supplies that reflect California population

MEMBER SPOTLIGHT

Public Benefits MOUs Align to BB4All & SDEP

3 Goals All Californians have:	BB4All Actions	Public Benefits MOUs
High-speed high-performing broadband	#1-#10: Facilitate deployment and permitting	Fiber to 75,000 HHs 250 Wireless Towers RBC-MPO Consultations 600 New Jobs
Affordable broadband and devices	#16: Partner with ISPs. Promote affordable offers and devices	Offer Verizon Forward (\$20), Frontier Offers, and LifeLine for 10 Years; \$1.5M for awareness & outreach
Training and support to enable digital inclusion	#18: Ensure training and support. Manage network of digital inclusion stakeholders	Connect 100k HHs with affordable Internet. Deliver DL training/resources Assist small businesses Inclusion-Diversity-Equity



Summary of Listening Sessions

2 Tracks of Listening Sessions: 18 Events

Engage: CDT, CPUC, Stakeholders

March-April

1. Digital Inclusion: Thursdays, 2-4 PM
147 Organizations Registered; 98 Participated
2. Small Business: Fridays, 12-2 PM
437 Businesses Registered; 205 Participated

May: Release Draft Action Plans

June: Action by CETF Board of Directors

California Emerging Technology
Fund (CETF) Digital Inclusion
Listening Sessions



California Emerging Technology
Fund (CETF) Small Business
Investment Listening Sessions



Common Themes from Listening Sessions

Digital Inclusion Listening Sessions

- Community-based organizations (CBOs) need more support and funding for Adoption services.
- CBOs are “trusted messengers” to reach digitally-disadvantaged households.
- CBOs want assistance for Digital Navigator services, such as through the Digital Equity Ecosystem.
- There is a need for access to affordable computing devices and technical assistance.
- Processes for enrollment in affordable Internet subscriptions need to be streamlined.

Common Themes from Listening Sessions

Small Business Listening Sessions

- Small businesses don't have time for online learning if there are not prospective contracts.
- Small business networks are valuable intermediaries for members to use Verizon resources.
- Higher incentives for Digital Ready and Small Business Accelerator would increase participation.
- Programs need to be available in multiple languages and accessible for PWD owners.
- Networks and small businesses support goal of workforce and suppliers that reflect population.

MEMBER SPOTLIGHT

Call to Action: Participate in Listening Sessions

Register and attend remaining Listening Sessions

1. Small Business: Friday, April 24, 12-2 PM
2. Digital Inclusion: Thursday, April 30, 2-4 PM

Must attend a listening session to submit a proposal.

Participate in most appropriate session.
(Small business sessions for existing stakeholders.)

California Emerging Technology
Fund (CETF) Digital Inclusion
Listening Sessions



California Emerging Technology
Fund (CETF) Small Business
Investment Listening Sessions



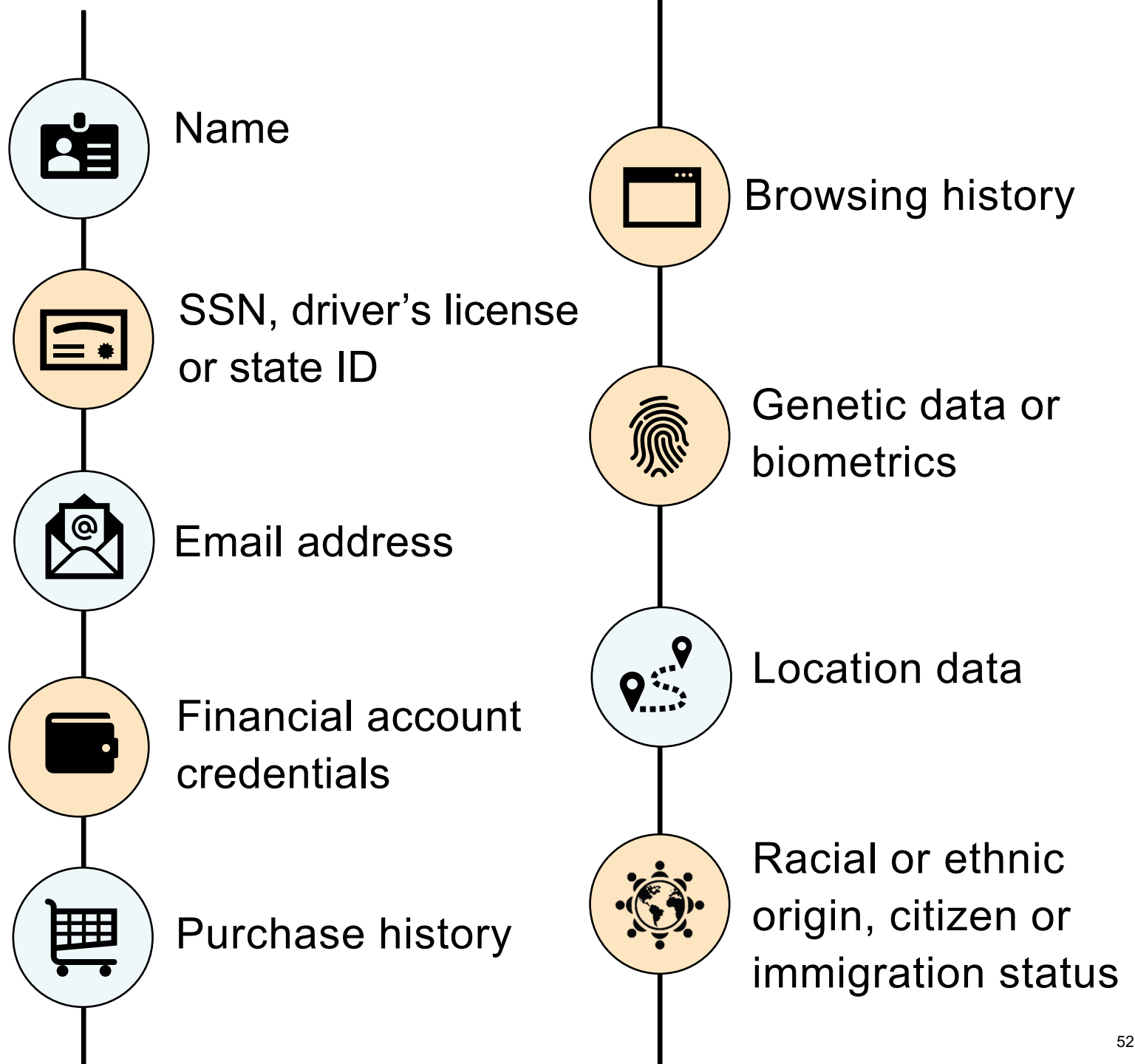


Introducing DROP

California Privacy Protection Agency

**Marissa Rosemblat,
Assistant Deputy Director, Delete Act**

What is personal information?



What is a data broker?

"A **data broker** is a business that knowingly collects and sells to third parties the personal information of a consumer with whom the business does not have a direct relationship."

Data brokerage is a multi-billion dollar industry.

Data brokers range from small businesses to large corporations.



The California Delete Act (SB 362)

Signed into law in October 2023

Expands consumer deletion rights to include personal information held by data brokers

Requires CalPrivacy to build an “accessible deletion mechanism”, now known as the **Delete Request and Opt-out Platform (DROP)**



Step 1: Verify your residency



To be eligible to submit a deletion request, you must be a California resident.

To verify you are a California resident, you can use your personal information or sign in to an existing account with Login.gov. Residency is verified via the California Identity Gateway.

The screenshot shows the DROP website interface. On the left is a dark blue sidebar with the DROP logo (a padlock icon and the text 'DROP') and two menu items: 'DROP status' and 'Exit DROP'. The main content area has a dark blue header with the text 'Verify you're a California resident'. Below the header is a progress bar with three steps: 'Check eligibility' (active, blue dot), 'Fill out request' (grey dot), and 'Submit request' (grey dot). The text below the progress bar reads: 'You can use DROP if you're a [California resident](#)'. It then offers two options: 'Verify you're a California resident using personal information ?' and 'or through using Login.gov ?'. A note states: 'Once verified, you'll be directed back to DROP.' Below this is a white callout box with a red warning icon and the text: 'Each time you use DROP, you must use the same method to verify you're a California resident. Example: If you used Login.gov, then you must always use Login.gov.' At the bottom are two blue buttons: 'Use personal information' and 'Use Login.gov', and a blue link 'Exit DROP'.

Step 2: Create your profile



You will create a request by entering some of your data.

Data brokers will compare this information with their records.

Protect your privacy

Check eligibility **Create Request** Submit request

***Required fields**
Fill out your DROP profile below. The more information you provide, the more likely your personal data will be deleted.
[What will be deleted?](#)

> Submitting a request for someone else?

Basic Information
In addition to the required fields, you must request: email, phone number, or a unique identifier.

Name

First name* Last name

Names must include both a first name and last name.
+ Add another name for the same person
Example: legal names, maiden name, other variations, etc.

Date of Birth*

Month DD YYYY

Zip/postal code

Only the initial five characters of the ZIP/postal code are used.
+ Add another Zip Code

Email address

We'll send you an email to make sure it's correct.
+ Add another email address

Phone number

+1

Text me Call me

We'll call or text to make sure the number is correct.
+ Add another phone number

Unique identifiers

A unique identifier (ID) is assigned to a specific device or item like a smartphone, smart TV, or car. Data brokers may use these IDs to track your habits and sell or share your data.

Mobile Advertising ID (MAID) ?

+ Add another MAID

Connected TV ID ?

+ Add another TV ID

Vehicle Identification Number (VIN) ?

+ Add another VIN

Check this if you're submitting this information for someone else.

All current and future data brokers who register with CalPrivacy are included in your deletion request. If you would like specific data brokers to keep your data, you can remove them in the [data broker list](#).

Step 3: Submit your request



Review the data you entered and submit your request. Be sure to save your DROP ID.

The screenshot shows the DROP website interface. On the left is a dark blue sidebar with the DROP logo (a padlock icon) and the text 'DROP'. Below the logo are four menu items: 'DROP status', 'My Data Profile', 'Data Broker List', and 'Exit DROP'. The main content area has a dark blue header with the text 'Deletion request submitted'. Below this, the main message reads: 'You successfully submitted a request to delete your data.' This is followed by the text: 'Your DROP ID is **WPTS-VN2P**' and 'You can use this ID to check your DROP status. Be sure to keep this number.' There is a 'Print' button below this text. A section titled 'What's next?' follows, with the text: 'After you submit your request, here's what happens:' and a bulleted list: '• Data brokers process your deletion request within 45 days, beginning August 1, 2026.', '• You can check your DROP status to see if your data was deleted.', '• You can add more information about yourself anytime. New data can take up to 90 days to process.', and '• You can review the [DROP website](#) for resources.' At the bottom, a white box contains a 'Reminder: Each time you use DROP, you must use the same method to verify you're a California resident. Example: If you used Login.gov, then you must always use Login.gov.'

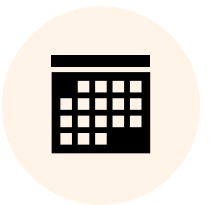
What happens next?



You can check your DROP status using your DROP ID, anytime



You can edit or add more information to your request



Data brokers begin processing DROP requests in August 2026

DROP since launch

250,000+

**Deletion requests
submitted since Jan 1st**

98%

**of consumers are verified
as California residents**

8 mins

**Average time to
complete DROP request**

**DROP.
Delete.
Done.**



CalPrivacy

Delete Request and Opt-out Platform (DROP) Toolkit

Resources for consumers

Guides

Toolkits

Videos

On this page

- [How DROP works video](#)
- [Email and newsletter templates](#)
- [Printable materials](#)
- [Social media](#)

Share DROP with others

Excited about DROP and want your friends, relatives, community members, and others in California to protect their privacy too? Here are some resources you can customize to spread the word.

How DROP works video



privacy.ca.gov/shareDROP

PUBLIC COMMENT



Broadband for All

THANK YOU!

Sign up:

Broadband for All Email Update



Next CBC Meeting:

Friday, July 24, 2026

9:30 am – 11:30 am

Website:

BroadbandForAll.cdt.ca.gov

Contact:

CABroadbandCouncil@state.ca.gov



Broadband for All